

Business Unit: OSHODI

Undertaking: AGO

Customer Name:
CHINEDU ALEX UZOKWE



Service Address:

32 Ezekwesiri nonso street Greenfield estate

Delivery Address:

32 Ezekwesiri nonso street Greenfield estate

Bill Date: 10 May 2025

Bill Month: Apr 2025

Customer's Details

Account number: 0102803950

CIN: IEOSHAGO583043665464

Meter number:

Tariff Code: C-Non MD

Old Account number:

Meter Dials:

DT Name: 11-Ago OkotalINJ-T2-Lake View-SURE GRACE

Feeder Name: 11-Ago OkotalINJ-T2-Lake View

Thank you for Choosing Ikeja Electric.

Bill Details

Present Reading:

Previous Reading:

Consumption: 731

Date of present reading:

Multiplier:

Rate (N/KWh): 45.80

Rate (N/KVA): 0.00

Read Code: D

Last Payment Date: 17 Apr 2025

General Information

This is to inform you that customer Indexing and enumeration for all our customers is still on going. We hereby solicit for your support during the period of this exercise.

For Complaint/Enquiry?

Call: 012272940, 017000250

Or Email: customercare@ikejaelectric.com

(8am-8pm Monday-Sunday)

Customers whose complaints are not satisfactorily resolved may approach the forum office at Block J, Plot 3 Otunba Jobi Fele Way, Agidingbi, Ikeja
Email: ikejaforum@nerc.gov.ng or call 08106807298

ESR: Ajarat Olaniyi

Bill Summary

Please pay ₦ 33,423.45
by 17 May 2025

To Avoid Disconnection

Previous Balance: 33,432.66

Payment: 36,000.00

Adjustment: 0.00

Net Arrears: -2,567.34

Energy Charge: 33,479.80

Demand Charge: 0.00

Fixed Charge: 0.00

Loss of Revenue: 0.00

VAT: 2,510.99

Other Charges: 0.00

Current Charges: 35,990.79

Total Amount Due:

₦ 33,423.45

Complaints Handling

Send your complaints via our various touch points: Call Centre, IE Business Units, Facebook (facebook.com/ikejaelectric),

Twitter (@ieserve), Live Chat or Email: customercare@ikejaelectric.com

Visit www.ikejaelectric.com for more information



CUSTOMER INFORMATION

Name: CHINEDU ALEX UZOKWE
Address: 32 Ezekwesiri nonso street Greenfield estate

Account No: 0102803950
Meter No:
Old Account No:

ACCOUNT INFORMATION

Previous Balance: 33,432.66
Payment: 36,000.00
Adjustment: 0.00
Current Bill: 35,990.79
Total Due: 33,423.45

| Billing History | | Payments History | |
|-----------------|----------|------------------|------------------|
| Charge | Months | Amount | Transaction Date |
| 32101.22 | Nov 2024 | 31500 | 25/11/2024 |
| 32101.22 | Dec 2024 | 31500 | 23/12/2024 |
| 32692.04 | Jan 2025 | 32500 | 30/01/2025 |
| 34415.27 | Feb 2025 | 32600 | 25/02/2025 |
| 35990.79 | Mar 2025 | 34500 | 21/03/2025 |
| 35990.79 | Apr 2025 | 36000 | 17/04/2025 |

Ways to pay your Bill

Dear Customer,

You can use our e-payment channels to pay your bills. They are convenient, fast and secure.

- **Ikeja Electric website** - www.ikejaelectric.com (debit cards)
- **Quickteller** - www.quickteller.com (debit cards)
- **Internet Banking** - Available via all banks' online channels
- **Banks' Mobile Apps** - Available via all banks' apps
- **USSD** - *565*6*13#

Please ensure you get a confirmation message when you make payments via these channels to complete your transaction.

You can also pay through:

- **Pawakad** (cash only)
- **POS** (cash and debit card)
- **Baxibox** - (cash only)
- **Bank Branches** - NIBBS (E-bills pay) or Interswitch (Paydirect)
- **IE Vouchers/Scratch Cards** Pay by sending RCMeterNoPin (prepaid) or RCAccountNoPIN (Postpaid) as sms to 20052 or through web - www.iepins.com.ng
- **Vending Cashiers at IE offices** (Debit cards)

Please ensure you get a printed receipt when you make payments via any of the channels to complete your transaction.

MAP UPDATE

Dear Customer

If you have registered and wish to pay for prepaid meter, kindly visit www.ikejaelectric.com/mapcustomer to revalidate your interest.

However, if you are yet to register for prepaid meter, visit kyc.ikejaelectric.com to apply

WHISTLEBLOWING

Report any IE employee who asks for a bribe or cash payment

Report that neighbor that is illegally connected

Report that neighbor who has bypassed or tampered with his/her meter

Call **0800TIPOFFS (0800 8476337)** for **FREE** today or E-mail: expressyourself@ikejaelectric.com